

Corrigendum-1 to GeM Bid ref no. GEM/2023/B/3523190 dated 03/06/2023 for Supply, Installation, Configuration, Implementation and Maintenance of 20000 numbers of All-In-One Desktop Computers in Canara Bank for 5 years (comprehensive onsite warranty of Three (3) years and Two (2) years AMC)

It is decided to amend the following in respect of the above GeM bid:

- a. GeM Bid Document, Bid Details (Bid End Date/Time, Bid Opening Date/Time, Page no. 1 of 9):

Description	Existing details	Amended details
Bid End Date/Time	26-06-2023, 15:00:00	<u>30-06-2023</u> , 15:00:00
Bid opening Date/Time	26-06-2023, 15:30:00	<u>30-06-2023</u> , 15:30:00

Sl No.	Section/Annexure/Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Annexure 10- Bill of Material	Annexure 10- Bill of Material	Existing Annexure 10- Bill of Material	Amended Annexure 10- Bill of Material
2.	13. Payment Terms	13.1	Existing Payment Schedule	Amended Payment Schedule as per Annexure.
3.	Technical Specification	Annexure -2 Technical Specifications	Existing Annexure 2- Technical Specifications	Amended Annexure 2- Technical Specifications
4.	Annexure-5 Pre-Qualification Criteria	Annexure -5 Qualification Criteria	Existing Annexure-5 Qualification Criteria	Amended Annexure-5 Qualification Criteria



5.	Project Execution	49	The entire project needs to be completed expeditiously. The Bank and the selected bidder shall nominate a Project Manager each immediately on acceptance of the order, who shall be the single point of contact for the project at Bengaluru. However, for escalation purpose, details of other persons shall also be given. The project manager nominated by the bidder should have prior experience in implementing similar project. Project Kick-Off meeting should happen within 7 days from the date of acceptance of purchase order. The bidder shall submit a Weekly progress report to the Bank as per format, which will be made available to the selected bidder.	This clause stands deleted.
6.	Annexure-1 Scope of Work	21	During the warranty period, the selected bidder has to do Preventive Maintenance (PM) as decided by the Bank, minimum once on quarterly basis for the All In One PC (AIO) supplied and submit the reports while claiming warranty payment/AMC payment.	This clause stands deleted.

All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 21/06/2023
Place: Bengaluru


Deputy General Manager




Bill of Material

Ref: GeM Bid ref.no.GEM/2023/B/3523190 dated 03/06/2023

1. These details should be on the letter head of bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by GeM bid terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Price details of All-In-One Desktop Computer

Sl. No.	Requirement Details	Unit Price (Excl. of Tax)	Quantity	Total Cost (Excl. of tax)	Tax for Column C		Total Cost (Incl. of tax)
					Tax %	Tax Amt.	
		A	B	C=AxB	D	E	F=C+E
1.	Cost of All-In-One Desktop Computers as per Annexure-1 and Annexure-2, excluding cost of warranty and AMC		20000 Nos.				
2.	* Cost of additional 8 GB RAM.		20000 No.*				
3.	Comprehensive Onsite Warranty of All in One Desktop as per Annexure-1 and Annexure-2		3 Years				
4.	AMC of 20000 All-In-One Desktop Computers as per Annexure-1 and Annexure-2		2 Years				
Total Cost of Ownership for 5 years							

- * The price quoted for additional 8 GB RAM to be supplied is fixed for contract period and the quantity mentioned above for additional RAM is indicative only. The selected bidder should supply the RAM at the price quoted above during the contract period on the request of Bank.



Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through GeM bid clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the GeM bid.

Date:
Place:

Authorized signatory
Name:
Designation:
Company seal:



Annexure

1. Payment Terms:

The following terms of payment shall be applicable to this contract and will be released after execution of Contract Agreement

1.1. Payment schedule will be as under:

Sl. No.	Payment Stages	Percentage of Payment	Condition/Remarks
1.	Delivery	70% of Sl. No. 1 of Table-A	70% on delivery of All-In-One Desktop Computer and on submission of relevant documents. Please note that Originals of invoices (plus One Copy) reflecting Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's / Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed
2.	Installation & Maintenance	30% of Sl. No. 1 of Table-A	30% of the total cost will be released after successful installation & Acceptance of All-In-One Desktop Computer supplied as per Scope of Work. The successful bidder has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied. If All-In-One Desktop Computer is not installed within 30 days from the date of Delivery of the All-In-One Desktop Computer, due to the reason attributable to the Bank, Bank will release the installation payment on receiving the invoice from the successful Bidder. The selected bidder also has to undertake that they will install the All-In-One Desktop Computer within a week from the date of informing site readiness without any extra cost.
3.	Warranty		The payment of the total amount quoted for Warranty shall be made to the selected bidder on Quarterly basis. The total amount quoted for 3 years Warranty for the All in One Desktops in the Annexure-10 (Bill of Material) shall be divided into equal amounts and shall be paid under each quarter during the contract period.
4.	AMC		Quarterly with arrears.

*Warranty Certificate should be submitted while claiming payment in respect of orders placed after delivery and installation and acceptance.



Annexure-2

Technical Requirements for 20000 All-In-One Desktop Computers in Canara Bank

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Supply, Installation, Configuration, Implementation and Maintenance of 20000 numbers of All-In-One Desktop Computers in Canara Bank for 5 years (comprehensive onsite warranty of Three (3) years and Two (2) years AMC).

Ref: GeM Bid ref. no. GEM/2023/B/3523190 dated 03/06/2023.

Note:

1. The bidder shall specifically mention the make and model of the items offered for all the requirements in terms of GeM Bid without fail, failing which the bid is liable for rejection.
2. If the bidder feels that certain features offered are superior to what has been specified by the Bank, it shall be highlighted separately. Information regarding any modification required in the proposed configuration to meet the intent of the specifications and state-of-the-art technology shall be provided. However, the Bank reserves the right to accept the modifications / superior features suggested/offered.
3. The bidder shall provide all other required equipment and services, whether or not explicitly mentioned in this GeM Bid, to ensure the intent of specification, completeness, operability, maintainability and upgradability.
4. The selected bidder shall own the responsibility to demonstrate that the products offered are as per the specification/performance stipulated in this GeM Bid and as committed by the bidder either at site or in bidder's work site without any extra cost to the Bank.

Technical Specification of All-In-One Desktop Computer

Sl. No.	Item	Description	Details of offered Product	Bidder's Response
1.	Make & Model	Must be specified. All the relevant product brochures and manuals must be submitted.		
2.	Model Name & No.	Must be specified		
3.	Form Factor	"All-in-one" with USB key board and mouse. All-in-One with stand and tilt feature.		
4.	Monitor	Minimum 21" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.		
5.	CPU	1. Intel® Core™ 12th Gen i5-12400T processor or higher. 2. Equivalent AMD Ryzen 5 Processor or higher. 3. If Bidder is quoting an equivalent or higher processor, the Bidder has		



		<p>to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor.</p> <p>a. Sys Mark 2018</p> <p>b. PC Mark 10.</p> <p>4. Bidder should quote Processor with Minimum specification of "2.50 GHz base frequency, 4.40 Ghz Turbo frequency, 12MB Cache, 6 cores, 12 threads"</p>		
6.	Memory	Minimum 1X16 GB DDR4 RAM-2666 MHz expandable upto 32 GB or more with minimum 2 DIMM Slots.		
7.	Mother Board	OEM logo should be embossed on the mother board (Sticker is not acceptable). System should be able to support OS - 64 bit.		
8.	Chipset	Intel / AMD Chipset with minimum Bus Speed of 8GT/s. Processor and Chipset should be from same OEM.		
9.	Graphics	Intel UHD Graphics or equivalent AMD Radeon or higher with minimum 2 GB shared/dedicated memory.		
10.	Processor Thermal Design Power (TDP)	65 W or less		
11.	Bus architecture	Integrated/On Board Graphics, 1 PCI / PCI E mini (optional) or higher.		
12.	Hard Disk Drive	Minimum 512 GB M.2		
13.	Networking facility	100/1000 Mbps integrated Ethernet card with remote booting facility, remote system installation, remote wake up compatible.		

14.	Wireless Connectivity	Integrated wireless 802.11 ac dual band		
15.	Ports	<ol style="list-style-type: none"> Five (5) USB ports or higher on board (min. 2 USB 3.0 ports) / Four (4) USB ports on board (min. 2 USB 3.0 ports) and USB 3.0 Hub with minimum 35cms cable (min. 4 ports) One (1) serial audio ports for microphone & head phones / (Combo) Rj45 Ethernet port, HDMI 2.0 or above / Display Port. 		
16.	Camera	Full HD web cam with at least 70 Degree view angle (Field of View) and integrated microphone.		
17.	Key Board	104 Keys Mechanical (Windows & Linux Compatible) with Rupee symbol on keyboard with 50 Million characters keystroke life.		
18.	Mouse	Two button optical scroll Mouse of OEM <u>Make with Mouse Pad.</u>		
19.	Power Supply	OEM Standard External Power Supply (Adaptor with Input :100-240 V, 50-60 Hz).		
20.	Operating System (OS)	Genuine Windows 11 Professional 64 Bit should be pre-installed in the All-in-One Desktop Computers. Recovery media should be loaded in the D drive of the Hard Disk of the All-in-One Desktop Computers.		
21.	Certifications	BIS, BEE/Energy Star, RoHS, EPR and any other Indian Certificate		
22.	Other Technical Requirements	<ol style="list-style-type: none"> OS installation/re-installation should be done by the successful bidder in case of any error/ corrections/corruption in OS 		

		2. Bank will inform the partition at the time of placing LOI/Order. 3. Bidder has to configure the Backup of the Drive in the nearest AIO/PC available at the Branch/Office.		
23.	Security	TPM 2.0 Security Chip (discrete/ integrated/ firmware).		

Declaration:

1. We hereby confirm that we have various certificates/bench mark testing standards for the items quoted to meet the intent of the GeM Bid.
2. We hereby confirm that we have back-to-back arrangements with third party hardware software for providing continuous and un-interrupted support to meet SLAs obligations as per GeM bid terms.

Date:
Place:

Authorised signatory
Name:
Designation:
Company seal:



Annexure-5
Pre-Qualification Criteria

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Supply, Installation, Configuration, Implementation and Maintenance of 20000 numbers of All-In-One Desktop Computers in Canara Bank for 5 years (comprehensive onsite warranty of Three (3) years and Two (2) years AMC).

Ref: GEM/2023/B/3523190 dated 03/06/2023

We have carefully gone through the contents of the above referred GeM bid and replies to pre-bid queries and amendments and furnish the following information relating to Pre-Qualification Criteria.

Sl. No.	Criteria	Documents to be submitted for Compliance	Bidder's Response and Documents Submitted
1.	The bidder (including its OEM, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 16/09/2020.	Certificate of local content to be submitted as per Annexure-6.	
2.	The bidder has to provide confirmation that any person/Partnership/LLP/Company including any subsidiary or holding company/proprietorship connected to bidder directly or indirectly has not participated in the bid process.	Letter of confirmation (self-certified letter signed by authorized official of the bidder)	
3.	Bidder shall be the Original Equipment Manufacturer (OEM)/ Original Software Owner (OSO)/ Original Software Developer (OSD) of Solution. (OR) An authorized dealer/distributor	If the applicant is OEM, an Undertaking Letter has to submitted in this effect. (OR) If the bidder is an authorised dealer/ distributor, an authorisation letter from their OEM/ OSO/ OSD to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid.	
4.	The Bidder should have the Average Turnover of minimum Rs.100 Crores for last three (3) financial years (i.e. 2019-20, 2020-2021, 2021-22) from Indian Operations only. This must be	Bidder has to submit copies of audited Balance Sheets for last 3 Years [i.e. 2019-20, 2020-21 and 2021-22]. AND	



	the individual company turnover and not of any group of companies	Bidder must produce a certificate from the Company's Chartered Accountant to this effect. The documents certified by Chartered Accountants should mandatorily contain Unique Document Identification Number.	
5.	The bidder should have positive Net Worth as on 31/03/2022.	The bidder must produce a certificate from the Company's Chartered Accountant to this effect.	
6.	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of this RFP.	A self-declaration letter by the bidder on the Company's letter head should be submitted to this effect.	
7.	The Bidder (including its OEM, if any) should not be from a country which shares a land border with India unless the bidder is registered with the Competent Authority (as detailed in Office Memorandum-F.No.6/18/2019-PPD of Dept. of Expenditure, Ministry of Finance). Bidder from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or f. a natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.	A declaration stating "We hereby certify that we have read the clauses contained in O.M. No. 6/18/2019-PPD, dated 23.07.2020 order (Public Procurement No. 1), order (Public Procurement No. 2) dated 23.07.2020 and order (Public Procurement No. 3) dated 24.07.2020 regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from a country, has been registered with competent authority. We certify that we and our OEM fulfil all the requirements in this regard and are eligible to participate in this RFP" to be submitted on Company's letter head.	



8.	Authorization Certificate Whether the Bid is authenticated by authorized person?	Copy of Power of Attorney or Authorization letter from the company authorizing the person to sign the bid document to be submitted in Conformity to Eligibility Criteria?	
9.	Minimum 10,000 Nos. of All-in-One Desktop Computers of the proposed OEM (not necessarily the model) offered to Bank in this RFP should have been supplied to Central Government/State Government/ Public Sector Organization/ publicly Listed Companies/ Scheduled Commercial Banks in India (not necessarily by the bidder) during last 3 years from 01/04/2019.	Purchase Order Copies Or reference Letters duly mentioning the Make and quantity of the All-in-One Desktop Computers from the Customers to this effect are to be submitted.	
10.	The Bidder should have supplied and installed at least 500 numbers (in each state) of All-in-One Desktop Computers in at least 10 states of India in single/multiple orders during the period from 01/04/2019 to 31/03/2022 for Scheduled Commercial Banks/ Government Departments/ Public Sector Units. Out of the above orders Bidder must have supplied the All-in-One Desktop Computers for more than 5 States across India in a single order during the period from 01/04/2019 to 31/03/2022 for Scheduled Commercial Banks/ Government Departments/ Public Sector Units.	Purchase Order Copies/Reference Letter mentioning the location details from the customers to be submitted.	
11.	The Bidder/OEM should have their own OEM/Franchise Service /Support Office in at least 15 of the total number of states/Union territories.	The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc.	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence / certificates confirming compliance to Pre-Qualification Criteria should be part of the GeM bid.

Date

Signature with seal

Name :

Designation :

